



Dear Families and Community Friends:

Date: March 19, 2020

RE: PHC Update on Our commitment to ensure a safe and secure environment for our residents and staff.

On behalf of the ownership and our entire corporate and facility leadership team – we want to ensure you of our commitment towards providing the safest and most secure environment for the residents and the dedicated staff in all of our facilities.

As our community and communities across the country respond to the coronavirus pandemic, it is important that we work together, listen to the experts, and do our best to stay healthy.

We are surrounded by COVID-19 information through the news media, and community and we wish to provide you with factual information that will provide comfort to you, the staff, and residents in ensuring the safety of all concerned.

We are screening every individual, including employees entering the building at all times to make sure no one enters the building with any symptoms.

We are working with the hospitals to ensure no new resident is admitted with any systems of COVID virus. Any current resident within the facility is being closely monitored for any respiratory issues and being treated with the highest degree of infection control protocols to prevent any spread of infection.

Currently, our facilities DO NOT have any confirmed cases of COVID virus, involving residents or staff.

Nursing Homes are considered one of the safest places to be at this time due to our aggressive infection control interventions and Emergency Preparedness Protocols that we have implemented.

We consider every staff member to be our Health Care Heroes who have been dedicated and committed to helping our resident and community to assist in combatting this virus.

We appreciate your support to our Health Care Heroes and will keep you informed of further updates on our facilities websites.

Thank you for your understanding and we wish you the best of health and wellness!

Respectfully,

PHC Leadership Team